

Eudora & UW-MadMail Resources Guide

Resource	Description	Found at:	Availability
<i>Eudora On-Line Help</i>	The on-line help function is fairly extensive and should answer many of the questions you might have regarding Eudora features.	Windows: Found under HELP TOPICS on the menu bar. Mac: Choose Help from the menu bar and you will see a list of topics	On-line; available 24x7
<i>Eudora Context Sensitive Help</i>	This is a great resource for answering a question regarding a function or screen that you're currently displaying	Windows: Found under HELP CONTEXT SENSITIVE HELP Mac: Choose HELP SHOW BALLOONS from the menu bar.	On-line; available 24x7
<i>Eudora Website Support Page</i>	Here you can search the knowledgebase for answers to your questions; also contains a link to on-line tutorials	http://www.eudora.com/techsupport/	On-line; available 24x7
<i>Eudora Manuals</i>	Windows manuals (4.3 manual and Quick Reference Guide) are in this location	http://www.cals.wisc.edu/acs/EmailInfo.html	On-line; available 24x7
<i>UW-MadMail Website</i>	This is DoIT's site which has a nice FAQs (Frequently Asked Questions) page	http://euc.doit.wisc.edu//uw-madmail/faqs.htm	On-line; available 24x7
<i>UW-MadMail Web Client Support Page</i>	This is Communicate Pro's online documentation. For context sensitive help while using the web client click on the ? you see on the screen.	http://cals.wisc.edu:8100/Guide/WebMail.html	On-line; available 24x7
<i>CALS Administrative Computing Services</i>	You can always call us for any questions or problems regarding Eudora and/or UW-MadMail.	Refer to the staff list at the end of this document	6:45AM - 4:30PM Monday - Friday
<i>DoIt Help Desk</i>	Don't forget that if you need assistance from home, or you're not able to reach Administrative Computing Services staff, you can always call the DoIT Help Desk	264-4357	Available 24x7

